## **CLAIMS**

- 1. A method for an insurer to automate the transaction of cargo insurance business on-line, comprising the steps of:
  - a) in response to a customer request on-line for insuring a cargo shipment, generating a cargo insurance policy quotation on-line,
  - b) upon acceptance of said cargo insurance policy quotation by said customer on-line, generating a bill on-line corresponding to said cargo insurance policy quotation,
  - c) upon acceptance of said bill by said customer on-line, issuing a cargo insurance certificate on-line to said customer,
  - d) determining a reinsurance portion of the value of said cargo insurance certificate automatically, and
  - e) processing on-line a subsequent claim from said customer regarding said cargo shipment.
- 2. The method of claim 1 wherein, prior to generating said cargo insurance policy quotation, said customer is pre-qualified, based on said customer's claim and payment history.
- 3. The method of claim 2 wherein said generation of said cargo insurance policy quotation is based on pre-loaded data, as well as data inputted by said customer.
- 4. The method of claim 3 wherein said cargo insurance policy quotation can be modified on-line by said customer and said insurer interactively.

- 5. The method of claim 4 wherein when said bill is not acceptable to said customer, said customer is referred to an underwriter.
- 6. The method of claim 5 wherein said bill is paid on-line.
- 7. The method of claim 6 wherein said cargo insurance certificate is issued on-line.
- 8. The method of claim 7 wherein a risk evaluation of said cargo shipment is made, based on pre-determined limits and restrictions.
- 9. The method of claim 8 wherein detail data of said cargo shipment is validated.
- 10. The method of claim 9 wherein said reinsurance portion is allocated in accordance with a quota share calculation.
- 11. The method of claim 9 wherein said reinsurance portion is allocated in accordance with an excess loss calculation.
- 12. The method of claim 9 wherein said subsequent claim from said customer requires an investigation.
- 13. The method of claim 9 wherein said subsequent claim from said customer is paid without requiring an investigation.
- 14. The method of claim 1 wherein management reports are generated by said insurer.

15. Storage media comprising a plurality of software routines for an insurer to automate the transaction of cargo insurance business, said plurality of software routines comprising:

- a) a first software routine for generating a cargo insurance policy quotation in response to a customer request to insure a cargo shipment,
- b) a second software routine for generating a bill corresponding to said cargo insurance policy quotation upon acceptance of said cargo insurance policy quotation by said customer,
- c) a third software routine for issuing a cargo insurance certificate to said customer upon acceptance of said bill by said customer,
- d) a fourth software routine for determining a reinsurance portion of the value of said cargo insurance certificate automatically, and
- e) a fifth software routine for processing a subsequent claim from said customer regarding said cargo shipment.
- 16. The storage media of claim 15 further comprising a sixth software routine for prequalifying said customer, based on a claim and payment history of said customer, prior to generating said cargo insurance policy quotation.
- 17. The storage media of claim 15 wherein said first software routine generates said cargo insurance policy quotation based on pre-loaded data, as well as data inputted by said customer.

- 18. The storage media of claim 17 further comprising a seventh software routine for referring said customer to an underwriter when said bill is not acceptable to said customer.
- 19. The storage media of claim 18 further comprising an eighth software routine for processing payment of said bill.
- 20. The storage media of claim 19 further comprising a ninth software routine for issuing said cargo insurance certificate.
- 21. The storage media of claim 20 further comprising a tenth software routine for making a risk evaluation of said cargo shipment, said risk evaluation based on predetermined limits and restrictions.
- 22. The storage media of claim 21 further comprising an eleventh software routine for validating detail data of said cargo shipment.
- 23. The storage media of claim 22 further comprising a twelfth software routine for allocating said reinsurance portion in accordance with a quota share calculation.
- 24. The storage media of claim 22 further comprising a thirteenth software routine for allocating said reinsurance portion in accordance with an excess loss calculation.
- 25. The storage media of claim 15 further comprising a fourteenth software routine for generating management reports by said insurer.